

September 8, 2021



Greetings Residents, Families, and Team Members,

At RoseWood Village, our primary concern is the health and safety of our residents, families, and team members. We wish to keep our community informed about the evolving COVID-19 status in our building. On September 7, two of our team members tested positive for COVID-19. As a result, we tested all of our residents and are pleased to report that all residents' COVID-19 test results were negative. We follow recommendations from the Virginia Department of Health, so per their recommendation, we have initiated a 14-day quarantine for all residents. This event is classified as a COVID-19 exposure, not an outbreak.

Our community has prepared for this type of situation and is taking the following immediate actions:

- We have made the Virginia Department of Health aware of the positive cases.
- We have ceased communal dining and group activities until September 21st.
- We are continuing to test all team members for COVID-19 and encouraging non-vaccinated team members to receive the COVID-19 vaccine as soon as possible. All team members are required to be fully vaccinated by December 1st, 2021.
- We are encouraging residents to remain in their apartments and to wear masks when they move around the facility.
- We are not opening the hair salon until September 21st.
- Team Members continue to use appropriate PPE.
- We are NOT accepting visitors into the community except for end-of-life family visits until September 21st. We will begin scheduling patio visits immediately. Please contact our concierge during business hours to schedule Facetime and/or patio visits.

The Center for Medicare and Medicaid Services recommends checking with resident's physician before resident's appointments to verify that they will see your loved one given that we have had a COVID-19 exposure in our community. Some primary care physicians will wish to reschedule appointments until after the 14-day quarantine.

Currently, we ask for your patience as we work through this situation. Your cooperation is greatly appreciated. Please know that we are always here to support our families and team members. Do not hesitate to give me a call if you have any questions.

We are in this together!

Sincerely,

Christine Wright
Executive Director
RoseWood Village Greenbrier