



Hello RoseWood Friends and Families,

We recently received guidance from the Commonwealth of Virginia, Department of Social Services regarding updated guidance for Assisted Living Facilities to safely continue visitation that includes updated information from the Centers for Disease Control and Prevention. As you may have heard, the CDC has updated their COVID guidance to the general public for fully vaccinated individuals regarding mask wearing in public. We wanted to remind you that the information they released **applies to the general public** and does not apply to “healthcare settings”. What this means is that all staff and visitors, vaccinated or unvaccinated, must continue to wear masks inside of the facility at this time and we will continue to encourage our residents to wear their masks in common areas and around other residents. We wanted to share how the information we received will affect our current policies moving forward.

Dining Room: We will continue to have all residents participate in the communal dining program in our dining room for breakfast, lunch, and dinner. Meal delivery to rooms will be permitted at a \$5.00/meal fee to the resident. At this time, we will not permit family members to eat in the dining room during our scheduled mealtimes, however, families will be permitted to share meals on the patio or private dining room and may order a meal from our dining room with a 24 hour notice and fee. This can be scheduled by contacting our concierge. We will continue to encourage our resident to wear a face mask while entering and exiting the dining area per CDC guidance for healthcare settings. Hand sanitizer will be placed at each entrance and exit to facilitate hand hygiene.

Tours: Tours will be scheduled with our Director of Sales and Marketing. Prospective residents and their family members will complete a screening process and be escorted to specific areas during the tour. They will avoid common areas, dining room and activity areas where residents are gathered. Visitors will be required to wear a mask and practice social distancing.

Beauty Shop: Our beauty shop will continue twice weekly on Tuesdays and Fridays and appointments may be scheduled through the concierge.

Family Visits: Visitors and families will be required to complete a screening process when they arrive which includes taking temperature and answering a series of COVID screening questions at our concierge desk. Upon entering and exiting the facility, resident and visitors are to practice hand hygiene. Families will be able to visit in resident apartments or our outside patio area. Vaccinated visitors can remove their masks and have close contact once in the apartment/visiting area if the resident is also vaccinated. Visits will continue to be limited to one hour and our visiting hours will be between 9am and 7pm, daily. Residents may have up to 4 visitors at a time for the one-hour session in residents rooms. Families will not be permitted to visit in common areas, dining rooms or activity areas while other residents are present. Visitors should properly wear a well-fitting cloth face covering or mask and physically distance themselves from other residents and team members that are not part of their group.

at all other times while in the facility. Visitors will not be permitted to walk around the facility, instead families will be asked to go directly to the designated resident's room or area on the patio, and remain there for the duration of the visit.

Families will need to continue to contact our concierge to set up virtual visits at least 24 hours in advance to ensure our staff are able to assist with setting up the visit.

Your patience and support throughout this journey is so appreciated. Please reach out with any questions that you have.

Warm Regards,

Christine Wright ED