



March 30, 2021

Hello RoseWood Village Greenbrier Friends and Families,

I am writing to share what our re-opening plans are and how it will affect our residents, family members and team members.

We are pleased to share that we have successfully entered the next phase of our re-opening plan which affects our dining program and family visits.

Dining: Effective on 4/5/21 we will be reopening our dining room to accommodate all our residents in one seating. We will no longer be assigning designated days for our beloved residents to eat; they will be eating all three meals in the dining room daily. We are excited for our residents to be able to socialize with peers while enjoying their meals on fine china. Per the CDC guidelines we will continue to encourage our residents to wear a face mask while entering and exiting the dining area. Hand sanitizer will be placed at each entrance and exit to facilitate hand hygiene.

Inside Visits: Effective on 4/5/21 we will be reopening inside visits to resident's apartments. 99% of our residents have currently received the COVID-19 vaccinations.

- All visits will need to be scheduled with the concierge at least 24 hours in advance. We will not be able to accommodate "Drop in" visits at present time.
- All visitors will enter through the front door and complete the screening that is located at the front desk. Please practice good hand hygiene before and after your visit.
- After screening is completed visitors will be escorted to the resident's apartment where the visit will occur. All common areas (dining and activity) will be off limits. Visitors will be escorted back to the front entrance at the end of their visit. If a visitor wants to end the visit earlier than the allowed time visitors may call the front desk to be escorted.
- Visitors should wear their face covering the entire time that they are within the community.
- Visits will be available to schedule 7 days a week from 9-4:30 PM.
- Visits will be limited to two family members/friends per scheduled visit for a one-hour session.
- Visitors are to only have contact with their loved ones. Please do not visit other residents, we will let you know when we are able to open up social visiting.

Your patience and support throughout this journey are so appreciated. Please reach out with any questions that you have.

Warm Regards,

Christine Wright, Executive Director – RoseWood Village at Greenbrier